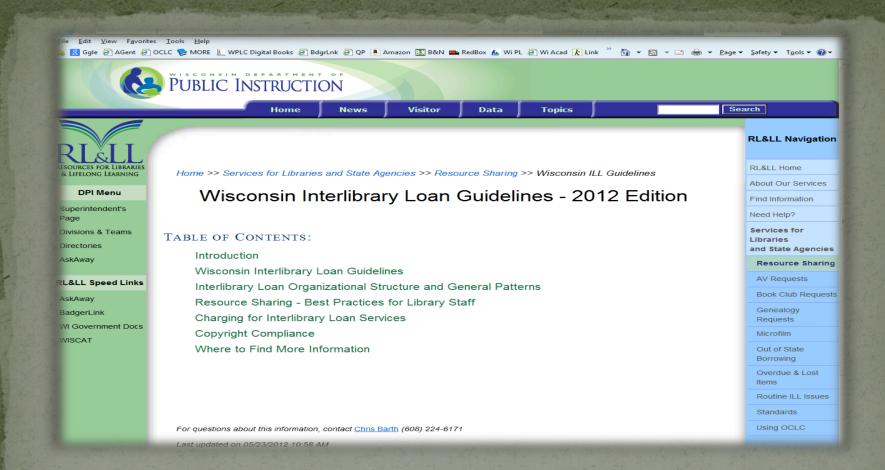
Wisconsin ILL Guidelines 2012 Edition Resource Sharing Best Practices for Library Staff

http://dpi.wi.gov/rll/pdf/resource_sharing_best_practices.pdf

Maureen Welch Reference & ILL Coordinator Indianhead Federated Library System



http://dpi.wi.gov/rll/ill_guide2012_index.html
Wisconsin ILL Guidelines – Online only
edition



- Principles
 - Lend as freely as possible
 - Reliance on accurate bibs & holdings
 - Alternatives to ILL
 - Limitations
 - Borrowing library responsibility for materials



- Patron Interview
- Book Club requests
- Unmediated requests
- Electronic resources
- Text books
- Responding to conditional messages
- Responding to recalls



- Words, lots of words
- WISCAT how-to in 2.0
- Limitation explanations
- Genealogy how-to



- Interlibrary loan code for the U.S.
- Guidelines on reference interview
- In Constant Demand lists (WI & MN)
- Book club discussion kits
- Open Access Resources for ILL
- Guidelines for requesting genealogical materials through ILL