

## Mission

We believe libraries, cultural institutions, and their partners make the world a better place.

We build relationships and provide services so they can do more with their time and money.

We help our members turn ideas into action.

## Organizational Values

### **We work in the best interest of our members.**

We take their missions very seriously, and we only do work that supports them.

### **We are optimistic about the future of our members.**

Our members have always overcome challenges, and they will continue to do so in the future. We encourage problem-solving through engagement and creativity among our community.

### **We are sincere.**

We are genuinely honest with ourselves and others. We are reflective about who we are as an organization and how we can improve service to our members.

### **We promote innovation.**

We guide the efforts and broadcast the outcomes of members' experimental endeavors, and we model innovation through our own organizational practices.

### **We respect and value our members' time as we do our own.**

We strive to find ways to work smarter and more efficiently for our members.

### **We believe that we're all in this together.**

We are a part of the ecosystem that supports the community of our members. We benefit from the community and the community benefits from us. We believe that we succeed together.

## Strategic Directions 2014-2015

### **Improve cooperative purchasing processes**

Develop a cooperative purchasing experience that is better for our members and less time-intensive for us

### **Develop Experts Connection**

Expand and solidify the Experts Connection service and find new and inventive ways for our members to coordinate on funding collaborative projects

### **Improve time management and allocation mechanisms**

Focus internally on best practices to manage our time and build a strong foundation of organization practices to allow us to expand services while keeping overhead low.